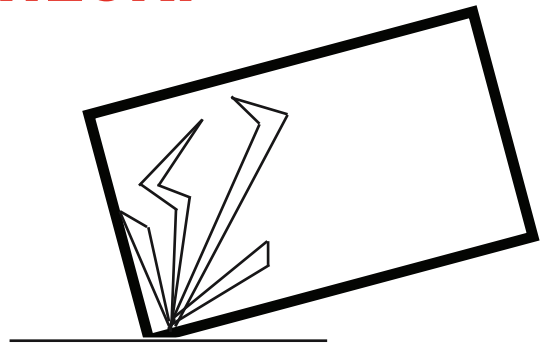


# TRANSPORT DAMAGE CHECK!

## PLEASE READ BEFORE ACCEPTING YOUR DELIVERED GOODS!

Please check goods for possible shipping damages on receipt. Damages visible from the outside must be documented on the accompanying documents before accepting the delivery. Please use the document on the back of the page.



## Do it the right way!

Check delivery for damages before accepting the delivery.

Open the packaging to check for hidden damages.

- In case of damages do not tamper with the goods or packaging.
- Document the extent and type of damage, take adequate pictures, and write down the name of the delivery truck driver.
- Do not use damaged goods!
- Mark clearly on all copies of the freight documents (Proof of delivery) stating the kind and extent of damage. Have the driver sign all copies of the freight documents stating the damage.
- Report the damage to the carrier company immediately in written form and have the delivery agent sign the report.
- Contact us within 3 business days after receiving the goods.
- The carrier company or the insurance company needs to check the damaged goods before you can return them to us.
- Please contact Solarfox for settlement of the claim. Use the contact form provided on the back of this page.

### Which actions need to be observed by you according to §438 HGB (German Commercial Code)?

- 1) Damages visible from the outside or missing parts: as soon as delivery is received.
- 2) So-called non-apparent damages / hidden damages: report within **7 days** upon delivery is received.

Please visit the following website before you report shipping damages:

<https://www.solar-fox.com/transportdamage>

SOLARFOX® Solar Display Systems  
SOLEDOS GmbH  
Karl-Groß-Str. 3  
D-63584 Gründau  
Germany

Phone.: +49 (0) 6058 91638 - 10  
Mail: [support@solar-fox.com](mailto:support@solar-fox.com)  
Web: [www.solar-fox.com/support](http://www.solar-fox.com/support)



PLEASE TURN OVER!

# Transport damage report



As per our general terms and conditions all external and obvious damage needs to be reported immediately. Please send the following form with all relevant information filled out to support@solar-fox.com.

## Delivery address:

Company
Last name, first name
Street
ZIP, City
Country

## Shipping details:

Shipping number
Shipment number
Delivery date
Shipping company
Receiving person

## Damaged item(s):

Article description
Description of damage

## My contact information:

Company name
Last name, first name
Street
ZIP, City
Country

## Damage type:

- External damage
- Hidden damage

## Please add the following documents:

- Copy of the shipment documents from the Transport Company POD.
- Copy of the order form or the shipping document that is attached to the package
- Photos

I hereby declare that the above information is factual and correct

Place and time
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Signature and stamp
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